10: microsoft Eron: Satratore Valvo Acti: 1/28/02 I will do arethery fossible to help microsoft. I believe in microsoft and the company philosophy.

MTC-00029832 0001

Salvatore Valvo 101 N Woodland Ridge Elma, NY 14059

January 28, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530-0001

Dear Mr. Ashcroft:

This is to give my support to the recent settlement between Microsoft and the Department of Justice. This litigation has gone on long enough, and it is time to settle this matter. The basis of the suit is that Microsoft excluded other companies from competition. However, whenever I have gone into a store, I have had any number of choices. I chose Microsoft because it worked. The competition could not produce the same quality product; hence, the public chose the product that worked for them. This is the basis for all free market philosophy, which is really what the antitrust suit was against.

Furthermore, Microsoft has more than acceded to the demands of the Department of Justice. Microsoft has agreed to allow computer makers to ship non-Microsoft products to its customers; Microsoft has agreed to help companies achieve a greater degree of compatibility with regard to their networking software; and Microsoft has agreed to grant computer makers broad new license to make Windows promote non-Microsoft software programs. Ultimately, the company agreed to terms that extend well beyond the products that were at issue in the original suit.

Further litigation will only hinder our progress in this direction. Let Microsoft, and the country, get back to work.

Sincerely,

Salvatore Valvo